

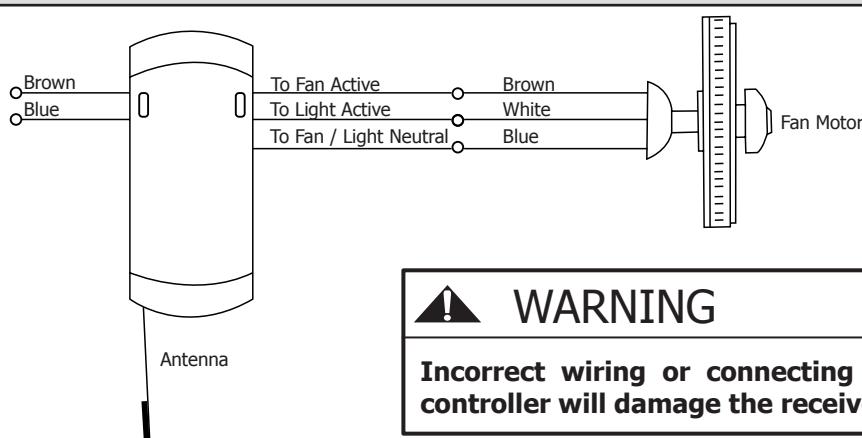


## INSTALLATION INSTRUCTIONS FOR AIRBORNE AC FAN REMOTE CONTROL

### IMPORTANT INFORMATION - PLEASE READ BEFORE ATTEMPTING INSTALLATION

1. Please read these instructions carefully, be mindful of all warnings and safety information shown throughout this manual. Should you have any questions, please contact 1300 116 305.
2. Please review the accompanying assembly diagrams before attempting installation.
3. This remote kit MUST be installed by a licensed & qualified electrician according to local authority regulations and in accordance with current wiring rules AS/NZS3000. Therefore, to protect our repair personnel, on-site warranty claims will not be accepted if products have been installed by unlicensed persons.
4. A copy of the purchasing receipt and proof of installation by a licensed and qualified electrician according to local authority regulations is required for all warranty claims.
5. Where special access equipment is required in accordance with local authority regulations all associated costs are the responsibility of the owner.
6. We reserve the right to charge a \$175 service fee for all call outs where the fan is found not to be defective and / or where access is not provided.
7. An isolation switch providing full disconnection of both fan must be fitted in accordance with the wiring rules (AS/NZS 60335.1 C1.7.12.2). In addition to all pole disconnection an isolation switch must be installed for each individual fan located in the same room to allow for programming and ongoing maintenance.
8. The Remote control receiver, Fan and Light (if supplied) must be earthed.
9. Your warranty will be void if a solid state dimmer or any other brand of wall or remote controller is used.
10. To avoid possible electric shock during installation, be sure electricity is turned off at the main power box before commencing work. Disconnect power by removing fuse or turning off circuit breaker before installing the receiver into the fan. Ensure all spliced connections are adequately insulated.
11. Damage caused by; incorrect installation, Force-majeure, lightning, electrical surges & spikes, exposure to water, pests or moisture is not covered under warranty.
12. In accordance with AS/NZS60355-1 & ASNZS60355-2-80: "This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance."
13. Not designed to work with all fans - confirm compatibility with the fan before installation.
14. Do not use outdoors where the receiver could be directly exposed to water or moisture. Incorrect installation can be dangerous and will void the warranty.

### WIRING DIAGRAM - RECEIVER TO FAN



### WARNING

Incorrect wiring or connecting to a fan wall controller will damage the receiver.

1 NOTE: THIS FAN MUST BE INSTALLED BY A LICENSED AND QUALIFIED ELECTRICIAN IN ACCORDANCE WITH LOCAL AUTHORITY REGULATIONS

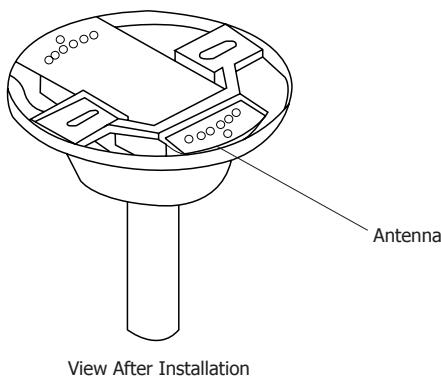


## RECEIVER INSTALLATION

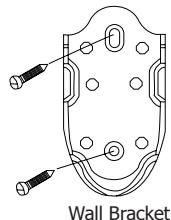
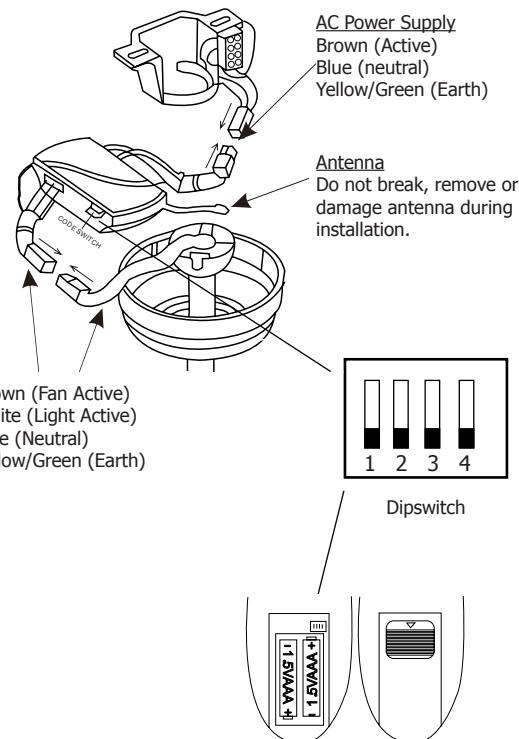


**DANGER!** Before commencing installation, turn off electricity supply at the main power box or disconnect power by removing fuse or turning off circuit breaker. This fan must be installed by a licensed and qualified electrician in accordance with local authority regulations.

1. Before Installing the receiver into the fan please ensure the receiver and remote are set to the same dip switch settings. These setting will also need to be unique if more than one of the same receiver is used in the dwelling.
2. Once the Ceiling fan is installed and before the canopy is fixed to the ceiling the remote receiver can be installed into the hanger bracket and connected to the connectors between the bracket and the fan motor.

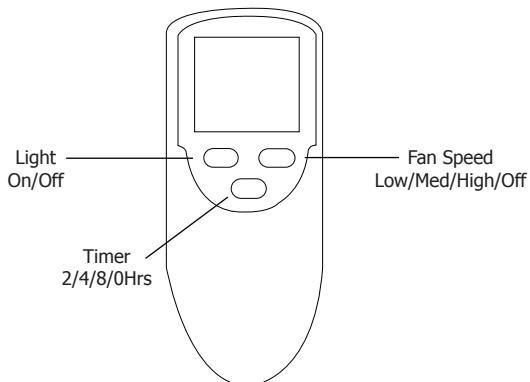


View After Installation



3. Before finally fitting the canopy ensure all wires are seated correctly and do not protrude from the canopy (including Antenna).
4. Once complete check the operation of the remote and install wall bracket for the remote control.

## REMOTE CONTROL OPERATION



## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	PROBABLE SOLUTIONS
Fan is not responding to the remote control.  <b>(Warning:</b> The ceiling fan must be switched OFF and the assistance of a licensed electrician may be required.)	No mains voltage going to fan.	Check the dwelling's fuse/box circuit breakers has not failed / tripped and check that 240V is available at the Terminal Block.
	Isolation switch turned off.	Check isolation switch is turned on.
	Batteries in the remote control flat.	Change the Batteries in the remote control - always install brand new batteries (not lithium).
	Fan not programmed properly.	Check that the handset dip switches match the receiver's dip switch settings
Fan only operates at close range	Batteries in the remote control low.	Change the Batteries in the remote control - always install brand new batteries (not lithium).
Light does not turn on.  <b>(Warning:</b> The ceiling fan must be switched OFF and the assistance of a licensed electrician may be required.)	No power to the fan.	Check circuit breakers / Fuses / isolation switch.
	Loose wire in light assembly.	Check wires in light kit assembly.
	Globes could have failed	Check the globes in another product to ensure they are working.
One remote is controlling two different fans  <b>(Warning:</b> The ceiling fan must be switched OFF and the assistance of a licensed electrician may be required.)	The remote is crossed programmed to two fans. Or two remote's are controlling one fan.	Change the dip switches to ensure one remote and receiver is set to the same settings and the other fan's receiver and remote's are set to a different setting
Fan is functioning randomly  <b>(Warning:</b> The ceiling fan must be switched OFF and the assistance of a licensed electrician may be required.)	Another device in or around the dwelling has a device using the same / similar code to the fan.	Change the pairing dip switches in both the remote and receiver to a different code.



## **WARRANTY INFORMATION**

**This warranty applies only to Australian states and its mainland territories. The benefits of this warranty are in addition to any rights offered under state or territory law.**

This product warranty excludes to the extent possible under law any liability for consequential loss or damages directly or indirectly resulting from a faulty ceiling fan or accessory product that is not installed or maintained according to the installation instructions. When installed, maintained and used according to the instructions such loss or damage can be easily avoided or minimised.

This statement is required by the Australian Consumer Law: "Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

### **MAKING A CLAIM**

You must have the original purchase receipt or bill of sale along with a proof of installation by a Licensed Electrician to make a warranty claim. No claim will be accepted without these documents being provided. Please contact AeroDC via the warranty hotline, web or email.

**Please note carefully** - If the product is found to be free of defects or the product is not functioning properly as a result of faulty installation or lack of maintenance then AeroDC or its service agent reserve the right to charge a service fee to rectify the reported problem.

### **CEILING FAN WARRANTY PERIOD.**

The Remote Control Transmitter and Receiver, is covered by a 1 year in home warranty. During this period, AeroDC will, at its discretion, repair or replace defective product. Labour and product delivery costs are borne by AeroDC during this 1 year period. The cost of obtaining or using special access equipment (scissor lifts, scaffolding etc.) is specifically excluded, and it is the responsibility of the owner to provide such equipment and have it safely installed and operated.

### **BALANCE OF WARRANTY ON REPAIRED OR REPLACED PRODUCTS.**

Any replaced or repaired product is covered only by the balance of the warranty remaining on the original article.

### **TRANSFER OF WARRANTY.**

If the dwelling where the remote control is installed changes hands, the balance of the warranty passes to the new owner, providing the original bill of sale and proof of installation by a Licensed Electrician for the product is retained by the new owner.

The warranty is voided in total if the product is sold as second hand goods.

## **DISTRIBUTED BY**

**EM Imports Pty Ltd**  
10 Overlord Place  
Acacia Ridge Queensland  
Australia 4110

Warranty & Support:  
AeroDC  
Ph: 1300 116 305  
[support@aerodc.com.au](mailto:support@aerodc.com.au)

**National Warranty Hotline | 1300 116 305** Monday to Friday 9am to 5pm AEST

**National Warranty Hotline | 1300 116 305** Monday to Friday 9am to 5pm AEST